

Servizi in Rete 2001 Srl



Overview

Industry

- Telecoms

Challenge

- Safeguard sensitive business and customer data
- Insider threat
- Limitation of legacy tools
- Incomplete network visibility

Results

- Real-time threat detection
- Ability to monitor all users and devices on its network
- 100% network visibility

Business Background

Founded in 2006, Servizi in Rete works with hundreds of local distributors and larger companies across Italy, providing a range of services and products. From phone top-up cards and parking cards for local tobacconists to intranet management services for established corporations. Headquartered in Rome, Servizi in Rete also currently provides 37,500 tobacconists across Italy with regional travel tickets for public purchase.

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Massimo Salierno, CIO, Servizi in Rete

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Challenge

As a digital service provider, Servizi in Rete manages valuable and sensitive business and customer data. In today's cyber landscape, with sophisticated attackers constantly looking to exploit and extort companies by infiltrating their networks and gaining access to critical assets, Servizi in Rete was concerned about its ability to defend itself against potential threats.

Moreover, the possibility of insider threat, malicious or non-malicious, was a concern to Servizi in Rete given the large number of employees and clients it works with on a regular basis.

Given the limitations of legacy approach security tools and in order to be better equipped to handle any future breaches, Servizi in Rete was keen to find an innovative cyber defense technology capable of providing complete network visibility and real-time threat detection.

Solution

After meeting with Darktrace partner Atinet, Servizi in Rete decided to begin a 4-week 'Proof of Value' ('POV') with Darktrace. Servizi in Rete was impressed by the unparalleled capability of the self-learning technology to detect the earliest indications of cyber-threat and adaptively monitor the company's network in real time.

Darktrace's Enterprise Immune System is powered by machine learning and mathematics developed by mathematicians from the University of Cambridge. Immediately after installation, the technology began to learn a 'pattern of life' specific to Servizi in Rete's network, developing a dynamic understanding of what is 'normal' activity, without any dependence on signatures or rules.

Based on this sense of 'self', Darktrace's technology is able to detect any deviation from usual behavior, as soon as it occurs, and report it to Servizi in Rete's security team, allowing them to prioritize their time efficiently and mitigate risks fast.

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Massimo Salierno, CIO, Servizi in Rete

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Benefits

With Darktrace's 'immune system' technology, Servizi in Rete is now able to monitor all devices and users on its network and can detect emerging cyber-attacks in real time, even from inside sources, while there is still time to act.

The Threat Visualizer, Darktrace's 3D graphical interface, provides Servizi in Rete with 100% network visibility and presents alerts enabling its security team to dig deeper into specific activities and connections with the outside world that may be suspicious and indicative of cyber threat. "Darktrace's interface is very easy-to-use and simple to navigate for all levels of user," said Massimo Salierno, CIO, Servizi in Rete.

Servizi in Rete also benefits from weekly Threat Intelligence Reports ('TIRs'), produced by Darktrace's expert analysts. "Darktrace provides extremely supportive customer service. This, alongside the cutting-edge technology, has given us more confidence in our cyber defense strategy," continued Massimo.

"Compared to all other solutions on the market at the moment, Darktrace is the only one that can face the challenge of today's cyber-threats. With Darktrace, we've found the right cyber technology to fit our expectations."

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